



LIFETIME WARRANTY GENERATORS

Steamshower Classic or AF 2-YEAR “IN-HOME” WARRANTY

ThermaSol will warranty all parts found to have a manufacturing defect on your **Classic or AF** generator manufactured after Oct 1, 2007 and labor required to replace those parts only for a period of **2-years** on **Classic or AF** generators. At the end of your **2-year** in-home warranty, see **FACTORY WARRANTY**.

PRO SERIES 3-YEAR “IN-HOME” WARRANTY

ThermaSol will warranty all parts found to have a manufacturing defect on your **PRO SERIES** generator manufactured after Oct 1, 2007 and labor required to replace those parts only for a period of **3-years** on **PRO SERIES** generators. At the end of your **3-year** in-home warranty, see **FACTORY WARRANTY**.

LIFETIME “NO QUESTIONS ASKED” – FACTORY WARRANTY

ThermaSol will repair the specific failure on your **Classic or AF** or **PRO SERIES** generator parts and labor manufactured after Oct 1, 2007, at the factory for its Lifetime. All expenses required to remove and send the unit to the factory, return and reinstall the unit is the responsibility of the owner.

TERMINATION

This warranty will be terminated by ThermaSol for the following reasons: Improper installation or use; installations not observing National/Local Plumbing and/or Electrical codes; residential unit used in a non-residential or commercial application; service to equipment by unauthorized personnel; installation that does not permit proper access for service; non-payment of repairs not covered under warranty; modification to any part of the unit; use of non-ThermaSol repair parts.

LIABILITY EXCLUSIONS

1. ThermaSol will not be liable in any way for any contingent liability or incidental or consequential damages resulting from the sale, delivery, installation or use of its products. Users are responsible for suitability of the products for their application. Damage resulting from improper specification or application or other operating conditions beyond ThermaSol's control is not under warranty.
2. ThermaSol will exercise reasonable efforts in rendering service under this warranty, but shall not be liable for any damage arising out of delays; this warranty only covers the repair and/or replacement of ThermaSol product as specified by the warranty.
3. This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. Determination of rights under this warranty is in accordance with the laws of California. Any dispute under the warranty must be submitted and resolved by arbitration in California.
4. ThermaSol does not guarantee that a local service person will be available for in-home service. Unit may have to be removed and reinstalled at owner's expense. It is the responsibility of the buyer to file a claim with the carrier/carriers for any product that has shipping damage to or from ThermaSol. An EVA (Evaluation Number) must be obtained from the factory and used on any correspondence or packages sent to the factory.
5. Warranty valid in USA & Canada Only.

ThermaSol – Technical Support

West of the Mississippi (800)-776-0711; East of the Mississippi (800)-631-1601
(Monday – Thursday, 7:00 a.m. to 5:00 p.m.; Friday, 8:00 a.m. – 12:00 p.m. PST/EST)
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