

THERMASOL STEAMER SERIES 5 YEAR " NO QUESTIONS ASKED" - FACTORY WARRANTY

ThermaSol will repair the specific failure on your ThermaSol Steamer Series Steam Shower generator manufactured after June 1, 2003 at its factory for 5 years. All expenses required to remove and send the unit to the factory, return and reinstall the unit is the responsibility of the owner.

5 YEAR EXCLUSIONS: Plating on plated parts.

12 Month In-Home Warranty ThermaSol will warranty all parts found to have a manufacturing defect on your ThermaSol Steamer Series steambath generator manufactured after June 1, 2003 and labor required to replace those parts for a period of 12 months. At the end of your 12 month in-home warranty, see 5 year Warranty above.

12 MONTH EXCLUSION

- I. This service warranty does not cover: Removal and reinstallation charges associated with the warranty repairs; shipping charges to or from ThermaSol; parts or product damaged in shipment; parts or product damaged during installation; malfunction of equipment due to improper installation or installation not according to manufacturer specifications and/or installation instructions; installations not observing National/Local Plumbing and/or Electrical codes; any unit which has been altered; parts or product installed in a manner that does not permit proper access to service; any residential unit used in a non-residential or commercial application; any discoloration due to staining, scratching or use of harsh or abrasive cleaning chemicals; calcification build-up due to water conditions and/or improper maintenance; damage caused in the event of accident, neglect, misuse, vandalism, fire, lightning, power surge, earthquake, flood or any other peril or damage to structure or Other Acts of God. Any repair or installation modification that is subject to the above exclusion shall be paid by the owner at the current labor and material charges in effect at the time work is done. Additional labor or parts which may be necessary or recommended will be charged, with the owners permission, at the current rate in effect at the time work is done. ThermaSol will not be liable in any way for any contingent liability or incidental or consequential damages resulting from the sale, delivery, installation or use of its products. Users are responsible for suitability of the products for their application. Damage resulting from improper specification or application or other operating conditions beyond ThermaSol's control is not under warranty.
- II. ThermaSol will exercise reasonable efforts in rendering service under this warranty, but shall not be liable for any damage arising out of delays, this warranty only covers the repair and/or replacement of ThermaSol product as specified by the warranty.
- III. This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. Determination of rights under this warranty is in accordance with the laws of California. **Any dispute under the warranty must be submitted and resolved by arbitration in California.**
- IV. ThermaSol does not guarantee that a local service person will be available for in home service. Unit may have to be removed and reinstalled at owner's expense. It is the responsibility of the buyer to file a claim with the carrier/carriers for any product that has shipping damage to or from ThermaSol. A RGA (Return Goods Authorization) must be obtained from the factory and used on any correspondence or packages sent to the factory. ThermaSol, 2255 Union Place, Simi Valley, CA 93065 800-776-0711

TERMINATION

This warranty will be terminated by ThermaSol for the following reasons: Improper installation or use; residential unit used in a non-residential or commercial application; service to equipment by unauthorized personnel; installation that does not permit proper access for service; non-payment of repairs not covered under warranty; **non remittance of completed warranty card**; modification to any part of the unit; use of non-ThermaSol repair parts.

THERMASOL WARRANTY REGISTRATION CARD

HOMEOWNERS NAME: _____ PHONE: () _____

ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

I first heard about ThermaSol (please check one):

in a magazine/newspaper ad on TV at a consumer trade show at the dealer or outlet where I purchased generator Website Other _____

Please register my THERMASOL generator under the following Warranty Program:

GENERATOR SERIAL NO.: _____ STEAMER MODEL NO.: _____

DATE OF PURCHASE: _____ DEALER/OUTLET: _____

INSTALLER NAME: _____ CERT. NO.: _____

ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

CUSTOMER SIGNATURE: _____ DATE INSTALLED: _____

The generator is working: Satisfactory Unsatisfactory Comments: _____

West Coast Offices 2255 Union Place • Simi Valley, CA 93065 • (805) 520-2468 • (800) 776-0711 • Fax (805) 579-8765
East Coast Offices 26 Industrial Avenue • Fairview, NJ 07022 • (201) 941-8222 • (800) 631-1601 • Fax (201) 947-8758

*Steam Bath Generators • Saunas
Ambiance Environment Systems
Fog Free Mirrors • Aroma Therapy Oils • Accessories*



Cleanse Your Body. Purify Your Soul.
THERMASSOL

Place
Stamp
Here

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