

Residential Applications

Steamist will replace any defective components in their sauna heaters, contactors, controls, used in residential applications, for the period of 5 years from the original purchase date. This limited warranty covers faults in manufacture and material only, and includes the exchange of new parts supplied by the manufacturer or the manufacturer's agent, after the defective parts are returned to Steamist. The replacement of parts under warranty does not extend the warranty period beyond the original five year period. In addition, Steamist will perform the required labor to repair or install the component, at the factory, for the period of one year from the original purchase date. All costs for removal and reinstallation of the component(s) on the job site, shipment to the factory and shipment back to the job site will be the responsibility of the owner of the equipment.

Commercial Applications

Steamist will replace any defective components in their sauna heaters, contactors, controls used in commercial applications, for the period of one year from the original purchase date.

This limited warranty covers faults in manufacture and material only, and includes the exchange of new parts supplied by the manufacturer or the manufacturer's agent, after the defective parts are returned to Steamist. The replacement of parts under warranty does not extend the warranty period beyond the original one year period. In addition, Steamist will perform the required labor to repair or install the component, at the factory, for the period of one year from the original, purchase date. All costs for removal and reinstallation of the component(s) on the job site, shipment to the factory and shipping back to the job site will be the responsibility of the owner of the equipment. This limited warranty does not cover damage to the heater caused by normal wear and tear, damages caused by improper installation, improper use and care or alteration made to the sauna product.

This limited warranty is void if the heater is used improperly. Chemically treated water, such as spa or pool water should not be poured over the sauna stones. The sauna room must be heated for a minimum of 30 minutes prior to the application of water to the sauna stones. The limited warranty is void if a shower or faucet has been installed in the sauna. Damages resulting from the misuse of the heater will not be covered in the warranty.

This limited warranty is void if the installation and wiring is not performed by a certified electrician or authorized and qualified service representative.

The limited warranty applies only to the original purchaser and installation of the product.

A return authorization number assigned by Steamist is required prior to returning any product for repair. Components returned without a return authorization number may not be repaired or replaced.