

Saunas

limited warranty
for commercial
and residential
applications

Limited Warranty for Prebuilt, Precut and Custom Indoor Residential Sauna Rooms

Mr.Steam® warrants that its Mr.Steam indoor Prebuilt, Precut, or Custom Sauna Rooms (exclusive of the heater unit and controls) used in a Residential setting are free from defects in materials and workmanship for five years from the date of purchase by the original consumer purchaser.

Limited Warranty for Prebuilt, Precut and Custom Commercial and/or Outdoor Sauna Rooms and Heaters and Controls

Mr.Steam warrants that its Mr.Steam Prebuilt, Precut, or Custom Sauna Rooms used in a commercial setting, its Mr.Steam outdoor Prebuilt, Precut, or Custom Sauna Rooms, and the heater unit and controls for all Mr.Steam Sauna Rooms are free from defects in materials and workmanship for one year from the date of purchase by the original purchaser.

Mr.Steam will repair or replace (at its option) any of the foregoing described Sauna Rooms, heater units, and controls (collectively, Mr.Steam Sauna Equipment) if it fails to conform to this limited warranty. All warranty work will be performed without charge when the Mr.Steam Sauna Equipment is returned to the location designated by Mr.Steam within the applicable warranty period.

Terms, Conditions, and Exclusions

This limited warranty is non-transferable and applies only to the original purchaser. This limited warranty does not apply to a Mr.Steam Sauna Equipment which is sold "as is" or in a damaged condition. This limited warranty does not apply to repairs or replacement necessitated by any cause beyond the control of Mr.Steam including, but not limited to, any malfunction, defect, or failure caused by or resulting from unauthorized service or parts, improper maintenance, and/or problems arising due to local water conditions, operation contrary to furnished instructions, damages occurring during shipment, transit, storage, or handling, or arising from modification or repair by any person not authorized by Mr.Steam, abuse, misuse, neglect, accident, incorrect power line voltage, fire, flood, or other Acts of God. MR.STEAM SAUNA EQUIPMENT MUST BE INSTALLED, OPERATED, AND MAINTAINED IN ACCORDANCE WITH MR.STEAM'S INSTRUCTIONS. FAILURE TO FOLLOW THE INSTALLATION, OPERATION, OR MAINTENANCE PROCEDURES OR USE OF UNAUTHORIZED PARTS AUTOMATICALLY VOIDS THIS LIMITED WARRANTY. The original purchaser is responsible for the suitability of the Mr.Steam Sauna Equipment for their application. This warranty does not apply to expendable parts which are required to be replaced in the ordinary course of operation. This limited warranty does not cover any costs incurred for the removal or reinstallation of the Mr.Steam Sauna Equipment.

To ensure expedient processing of any warranty claim, a Return Materials Authorization (RMA) is to be obtained by the original consumer purchaser and prominently shown on any correspondence or packages. Returns made without a RMA will not be processed.

To obtain a RMA, call 1-800-76 STEAM (East Coast) or 1-800-72 STEAM (West Coast). The original purchaser is responsible for all shipping charges. All Mr. Steam Sauna Equipment returned pursuant to a RMA must be shipped freight prepaid. Proof of purchase (original sales receipt) identifying the model number and serial number must accompany all warranty claims.

THE FOREGOING IS IN LIEU OF ALL EXPRESS OR IMPLIED WARRANTIES AND MR.STEAM DOES NOT ASSUME OR AUTHORIZE ANY PARTY TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN AND SPECIFICALLY LIABILITY FOR ANY BREACH OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PURPOSE IS EXCLUDED. THE DURATION OF ANY WARRANTIES WHICH MAY BE IMPLIED BY LAW NOTWITHSTANDING THE PREVIOUS SENTENCE (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS) SHALL IN NO EVENT EXCEED ONE YEAR. IN NO EVENT SHALL MR.STEAM BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF ANY MR.STEAM PRODUCT; OR FOR ANY DELAY IN THE PERFORMANCE OF ITS OBLIGATIONS UNDER THIS WARRANTY DUE TO CAUSES BEYOND ITS CONTROL. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGES; SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

mr.steam®

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