



BY THERMASOL

**SSB-XX/LS HAS A 5 YEAR THERMASOL “NO QUESTIONS ASKED” – FACTORY WARRANTY**

THERMASOL will repair the specific failure on your THERMASOL generator manufactured after March 1, 2009, at its factory for 5 years. All expenses required to remove and send the unit to the factory, return and reinstall the unit is the responsibility of the owner.

**SSP-XX/ASD 1 YEAR IN HOME /6-YEAR AT FACTORY PARTS & LABOR WARRANTY**

THERMASOL will warranty all parts found to have a manufacturing defect on your THERMASOL generator manufactured after March 1, 2009 and labor required to replace those parts for a period of 1-year on THERMASOL generators at your home. At the end of your 1-year in-home warranty, there will still be a 5 year THERMASOL “no questions asked” – factory warranty. THERMASOL will repair the specific failure on your THERMASOL generator manufactured after March 1, 2009, at its factory for 6 full years. All expenses required to remove and send the unit to the factory, return and reinstall the unit is the responsibility of the owner.

**WARRANTY EXCLUSIONS**

Any discoloration of the steam head and control due to staining, scratching or use of harsh or abrasive cleaning chemicals; calcification build-up due to water conditions and/or improper maintenance; damage caused in the event of accident, neglect, misuse, vandalism, fire, lightning, power surge, earthquake, flood or any other peril or damage to structure or other acts of God.

**TERMINATION**

**This warranty will be terminated by THERMASOL for the following reasons: Improper installation or use; installations not observing National/Local Plumbing and/or Electrical codes; residential unit used in a non-residential or commercial application; service to equipment by unauthorized personnel; installation that does not permit proper access for service; non-payment of repairs not covered under warranty; modification to any part of the unit; use of NON-THERMASOL repair parts.**

**LIABILITY EXCLUSIONS**

1. THERMASOL will not be liable in any way for any contingent liability or incidental or consequential damages resulting from the sale, delivery, installation or use of its products. Users are responsible for suitability of the products for their application. Damage resulting from improper specification or application or other operating conditions beyond THERMASOL control is not under warranty.
2. THERMASOL will exercise reasonable efforts in rendering service under this warranty, but shall not be liable for any damage arising out of delays; this warranty only covers the repair and/or replacement of THERMASOL product as specified by the warranty.
3. This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. Determination of rights under this warranty is in accordance with the laws of California. Any dispute under the warranty must be submitted and resolved by arbitration in California.
4. THERMASOL does not guarantee that a local service person will be available for in-home service. Unit may have to be removed and reinstalled at owner's expense. It is the responsibility of the buyer to file a claim with the carrier/carriers for any product that has shipping damage to or from THERMASOL. An EVA (Evaluation Number) must be obtained from the factory and used on any correspondence or packages sent to the factory.