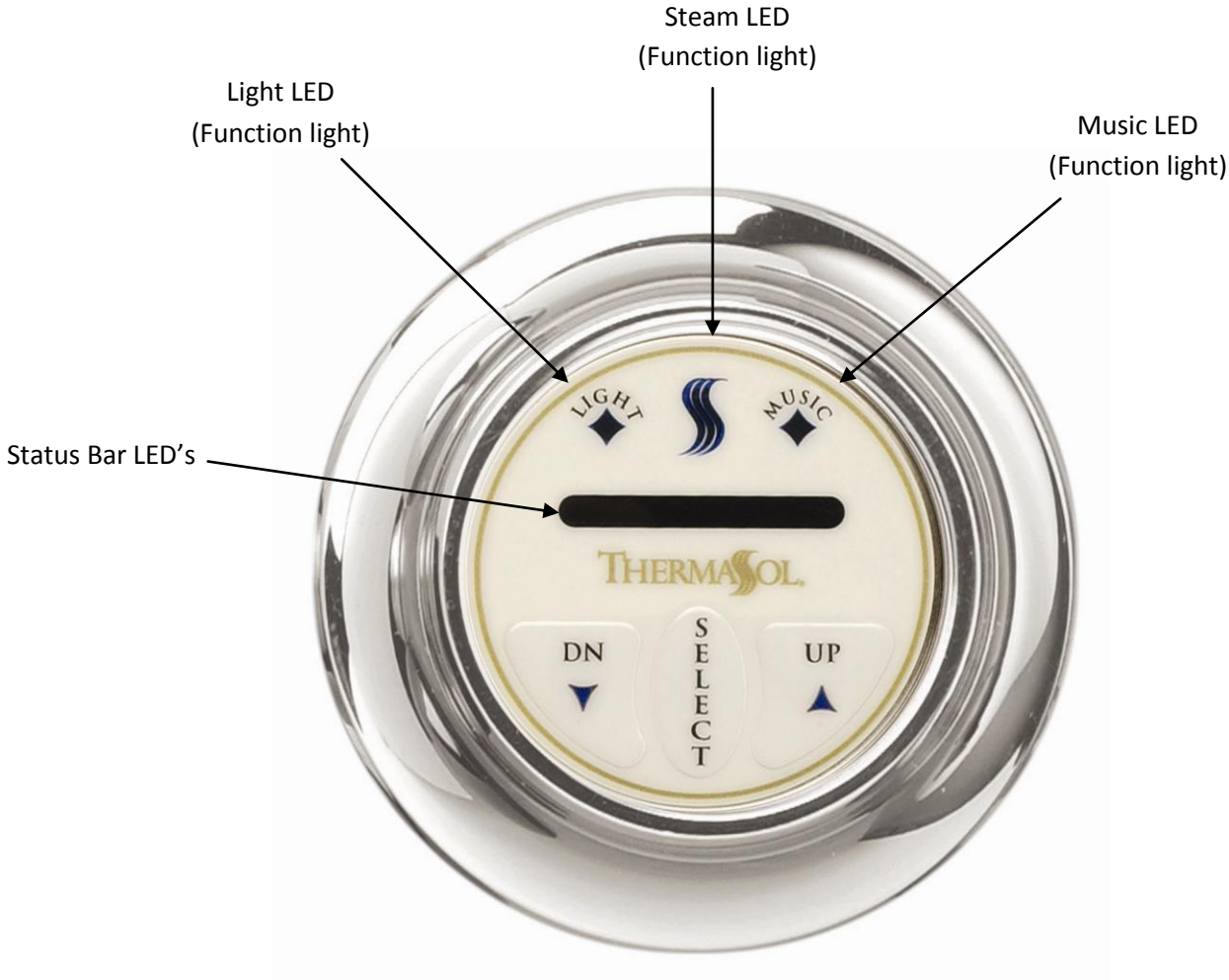


Temp Touch Error Codes

-Trouble Shooting-



Error Code: Music, Steam, Light, and Status Bar LED's lit Solid

Cause: The Steam Room has exceeded 135 Degrees F. and has shut down the unit for safety

Solution: Allow the steam room to cool down, Reset the breaker to clear the error and resume normal use.

Error Code: Music, Steam, Light, and Status Bar LED's lit Solid, then off, a blinking function.

Cause: 1. The Generator has low or no water
2. Defective Level Switch

Solution: 1. Ensure the water is on to the unit, Clean the water inlet screen if applicable, reset the breaker and run a powerflush.
2. If solution 1 doesn't fix the issue then return under EVA or RMA, dependent on customer needs and warranty.

Error Code: The Light, Steam, and Music LED's are flashing from left to right indicate a stuck button. The Status Bar LED's are lit above the stuck button.

Cause: The Control has a stuck button

Solution: Reset the breaker to clear the error, if control goes back to a stuck button error, return under EVA or RMA, dependent on customer needs and warranty.

Error Code: The control function lights, and status bar lights will flash right to left, and the generator will beep.

Cause: The input voltage to the generator is below the requirement for operation

Solution: Have an electrician test the voltage at the unit and correct what is needed to get the voltage up to 208-240VAC.

Error Code: The control function lights will flash between the following sequences: The steam LED and the music LED and the four furthest to the right LED's in the Status Bar

Cause: 1. Steam tank temperature is too high
2. Temperature sensor in unit is not reading correctly

Solution: 1. Turn off the breaker allow the unit to cool, and then turn on the breaker to clear error code.
2. If solution 1 doesn't fix the issue then return under EVA or RMA, dependent on customer needs and warranty. A new level switch is also an option, follow the current procedure for the selling of parts.

Error Code: The control will flash (cycle) between the following sequences: The steam LED is dim and the center LED's in the Status Bar are on, then the steam LED is on and the Center LED's are dim.

Cause:

1. The temperature sensor in the level switch is disconnected, damaged or bad.
2. The level switch temperature sensor is damaged or bad
3. The power supply sensing is bad

Solution:

1. Have them inspect and ensure the connections are made (green wires connected to power supply board)
2. Check the resistance between the green wires on the level switch, normal range is 1,000ohms to 10,000ohms.
3. If solution 1 or 2 doesn't fix the issue then return under EVA or RMA, dependent on customer needs and warranty. A new level switch is also an option, follow the current procedure for the selling of parts.

Error Code: The control function lights will flash between the following sequences: The music LED is dim and the right LED's in the Status Bar are on, then the music LED is on and the right LED's are dim.

Cause:

1. The communication between the control and generator are out of sync or disconnected.
2. The connection pins are bent on either the control and or generator. Or the cable connectors are damaged.

Solution:

1. Reset breaker, if the error code appears within 15 seconds, then all the connections need to be inspected and checked, if the error appears one minute or later see solution 2.
2. If solution 1 doesn't fix the issue then return under EVA or RMA, dependent on customer needs and warranty.

Error Code: The control will flash (cycle) between the following sequences: The music, light, and steam LED's are on, and the Status Bar is dim, Then the music, light, and steam LED's are dim, and the Status Bar is on

Cause: The user needs to run and complete a power flush (this is regular maintenance)

Solution: Follow the instructions on how to do a power flush, refer to our website if needed for a print out